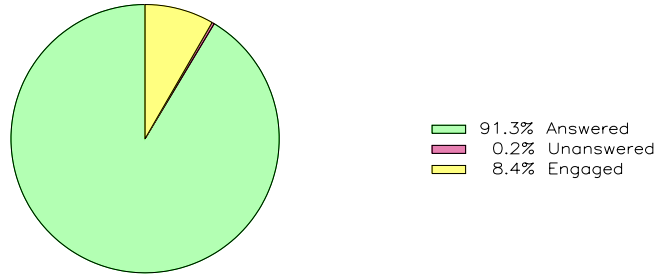


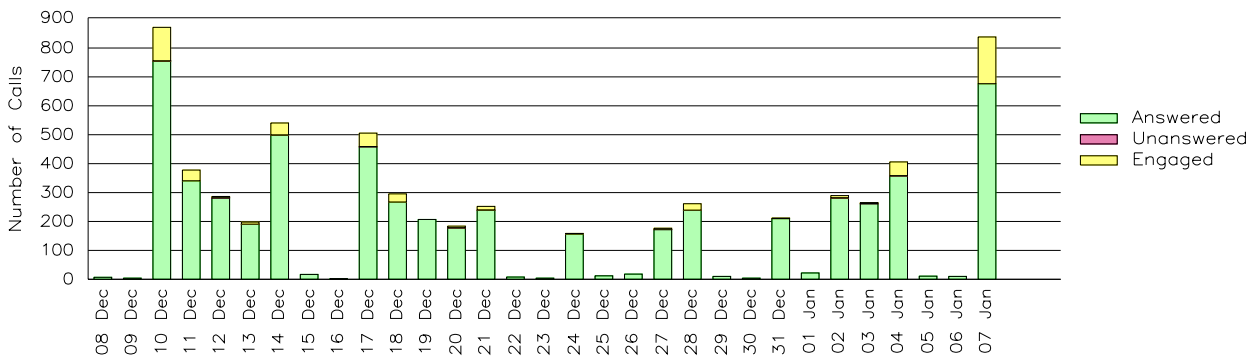
Main Report Number:02089803023

Period: 8th December 2007 to 7th January 2008

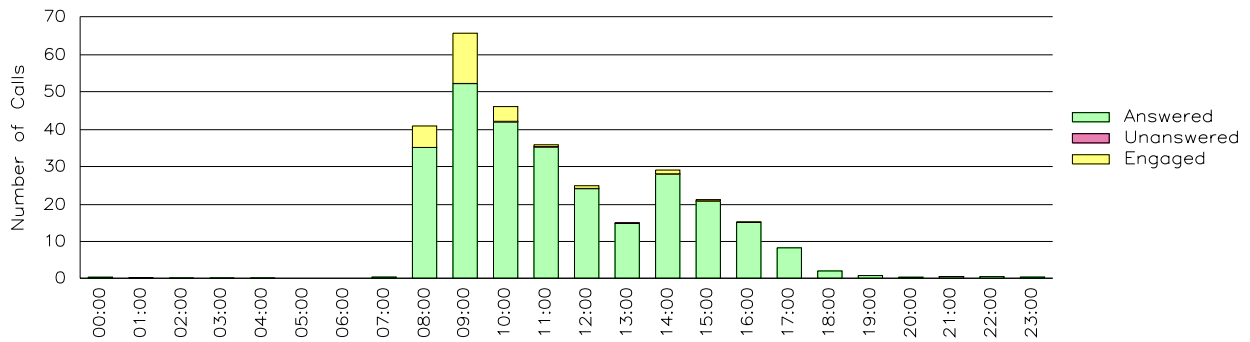
Incoming Call Attempt Summary



Incoming Call Attempts



Average Daily Pattern of Incoming Call Attempts (Including Weekends)



Incoming Engaged Call Summary

Date	Calls Offered	Calls Engaged	% Engaged
08 Dec	7	0	0.00
09 Dec	4	0	0.00
10 Dec	867	115	13.26
11 Dec	376	37	9.84
12 Dec	285	3	1.05
13 Dec	197	7	3.55
14 Dec	538	41	7.62
15 Dec	17	0	0.00
16 Dec	2	0	0.00
17 Dec	503	46	9.15
18 Dec	294	28	9.52
19 Dec	206	0	0.00
20 Dec	183	5	2.73
21 Dec	251	12	4.78
22 Dec	8	0	0.00
23 Dec	4	0	0.00
24 Dec	158	2	1.27
25 Dec	12	0	0.00
26 Dec	18	0	0.00
27 Dec	176	4	2.27
28 Dec	260	22	8.46
29 Dec	10	0	0.00
30 Dec	4	0	0.00
31 Dec	211	2	0.95
01 Jan	22	0	0.00
02 Jan	288	7	2.43
03 Jan	264	3	1.14
04 Jan	404	47	11.63
05 Jan	11	0	0.00
06 Jan	10	0	0.00
07 Jan	834	161	19.30